

Online *You're First In line*

Visit the Lake Havasu High School WebStore:

http://webstores.activenetwork.com/school-software/lake_havasu_high_sch/

or simply go to <http://lhhsbookstore.com>



Buy Online All Year!

Default Login:

Username = Student ID

Password =

first initial & last name
(no spaces & all lower case
letters)

Ex: John Smith = jsmith

You can change your password
after you set up your account,
and we encourage you to do
that.

**Don't Stand in Line,
Pay Online!**

We are very excited to provide parents the ability to pay **ONLINE** for school items **PRIOR** to Registration! Our WebStore allows you and your children to easily purchase school shirts, pay for class fees and outstanding obligations, all securely via the internet so that you don't have to wait in line during registration! Here you will be able to pay for all of your student's needs directly from the convenience of your computer. Once you've completed your transaction, you'll receive a confirmation email, if you need to pick up an item simply bring the receipt to the bookstore for pick up during registration!

What is the Benefit?

Convenient!

Easy!

Time Saving!



Welcome to the Lake Havasu High School Webstore!

We are very excited to introduce the LHHS online bookstore for students, parents and the community. This online store allows parents and their student to easily purchase student items, pay for class fees and student obligations, all securely via the internet. We will also keep you updated as new items get posted to the store, so you no longer have to worry about being un-informed about deadlines.

Students:

You already have an account set up for you in the WebStore since you are a student at our school. Log into your account with the following:

Username = Student ID number

Password = first initial and last name – no spaces and all lower case letters. If there is a hyphen, space or roman numerals included in your name, those would be included in your password as well.

Examples:

John Smith = jsmith

Emily Chan-Norris = echan-norris

Vanessa Del Rosario = vdel rosario

Michael Hudson II = mhudson ii

You can change your password after you set up your account, and we encourage you to do that.

Parents:

You can log in as your child to buy items on their account. However, if you have multiple children at our school, it is HIGHLY recommended that you create your own account on our WebStore and assign your children to your personal account. This will allow you to purchase all of their school items together in 1 transaction. For specific instructions on how to create your own account and assign your students, please click on the **Quick Start Guide** on the left side of the WebStore homepage.

Community Members:

You will need to create your own account using your own username and password. For specific instructions on how to create your own account and assign your students, please click on the **Quick Start Guide** on the left side of the WebStore homepage. All you'll need to have when you set up your account is your billing address and email address.

Email Addresses:

Our WebStore only allows unique email addresses to be stored in the system. So if you do have multiple children and log in and try to make purchases for each student, you will NOT be able to enter the SAME email address for each child in their separate accounts. Therefore, we do recommend you create your own account and assign your students to your account (see above) all attached to your email address.

Forgot Your Username/Password?

After you've successfully set up your account and entered in an email address, if you ever forget your Username or Password, you can use the "[Forgot your Username](#)" or "[Forgot Your Password](#)" links on the homepage of the WebStore. These links are located directly above the Username and Password text boxes on the left side of the homepage under the Login box. Enter in your email address to receive instructions on how to reset your password or an email that notifies you of your Username.

Item Pickup:

After purchasing online, you will receive a confirmation email that outlines the items that you purchased. Please bring your confirmation email to the bookstore in order to pick up your item.

Refunds:

Transaction fees are non-refundable and any online purchases will not be credited back to your credit card. All refunds are handled directly through the LHHS bookstore so please bring your confirmation email directly to the bookstore and detailed information as to why you are requesting a refund. Due to our refund policy, we ask that you please take proper caution when purchasing online to ensure that all items bought by you or your child are correct. **PLEASE REFRAIN FROM CLICKING THE ORDER SUBMIT BUTTON MULTIPLE TIMES!**

We are very proud of our online store and encourage you to create your account as soon as possible. If you have any questions on how to login to the store, click on the **Quick Start Guide** for more detailed instructions on how to setup your account or log in as a student, parent, or staff or member of the general public. Any other questions, suggestions or comments can be emailed to lkross@havas.k12.az.us or call [928-854-5325](tel:928-854-5325).

Thank you for your continued support!

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